

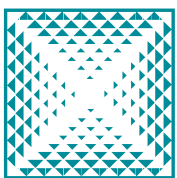
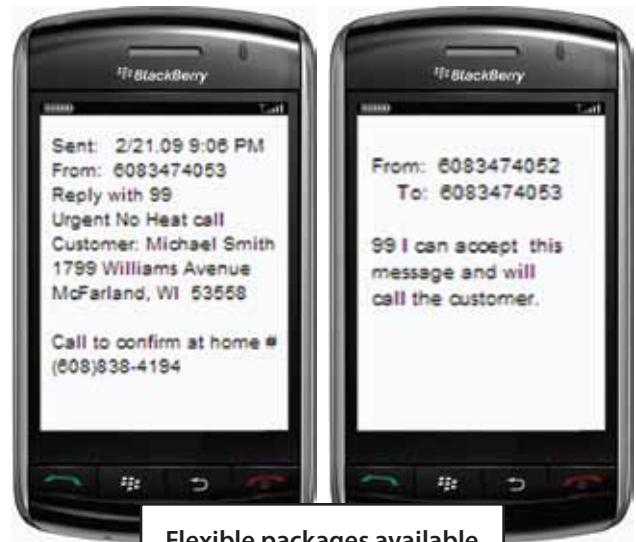
Dispatch.
Reply.
Complete.

SMS Messaging



SMS (Short Message Service) introduces two-way text-messaging capabilities, enabling customers and operators to interact on all messages dispatched. Replies received can be configured to automatically mark the original outbound message as delivered, canceling any additional dispatch steps, or to seek the originating operator, allowing for the pair to converse. This new medium eliminates the need to rely on TAP modems for dispatch completion, thus improving speed and efficiency.

- SMS text messaging is a critical dispatching method to send text messages to your cellular phone or PDA.
- SMS text messages can now be an integral component of your answering service dispatching method.
- Send and receive SMS text messages directly from Spectrum Message Centre via a wireless cellular modem.
- Clients who receive SMS text messages can reply to the messages. These replies can be configured to automatically mark the original message as delivered, return the reply to an operator for follow up, or ignore the reply.
- When replies sent by the owner of the text messaging device are received in the system, the notation becomes part of the message history.
- No more need to notify us if you change your cellular carrier.



SPECTRUM
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